

# IMPORTANT PATIENT INFORMATION

## RESULTS • SCRIPTS • REPEAT REFERRALS

All results, repeat prescriptions, and repeat referrals are provided by the doctor during a consultation.

These appointments are not routinely bulk billed and may incur a fee.

## BILLING INFORMATION

We are a mixed billing clinic.

Patients will have an out-of-pocket fee for both face-to-face and telehealth consultations unless they are concession patients. Medicare rebates are available for eligible services.

## CONCESSION PATIENTS

Except for Medical Procedures & Specialised Clinics, bulk billing applies for Health Care Card holders, Pensioner Concession Card holders, Veterans Gold Card holders, and Children under 16 years. Please be aware that some types of consultations may still attract a fee. Please enquire at the time of your booking.

## WEEKENDS & PUBLIC HOLIDAYS

Please note that bulk billing is not available on weekends or public holidays, regardless of concession status or age. Weekend or Public Holidays consultation fees will apply.

## OTHER SERVICES

Medical procedures, including but not limited to excisions, ear syringes, iron infusion, and specialised clinics including skin checks, sports medicine and pain management, are privately billed for all patients including concession card holders.

## Need more information?

Please speak with our reception team or visit:  
[www.epichealth.com.au/fees-and-billing/](http://www.epichealth.com.au/fees-and-billing/)